Original Article

Available online at www.bpasjournals.com

Evaluating the Impact of Social Marketing Campaigns on Public Health Outcomes in India: A Case Study of the Pulse Polio Immunization Program.

Dr. J. Rachel Priya

Assistant Professor, Department of Business Administration,,Madras Christian College, Chennai.,rachelpriya@gmail.com

How to cite this article: J. Rachel Priya (2024) Evaluating the Impact of Social Marketing Campaigns on Public Health Outcomes in India: A Case Study of the Pulse Polio Immunization Program. *Library Progress International*, 44(3), 23241-23253

Abstract

The Pulse Polio Immunization Program in India stands as a globally recognized public health success story. The program effectively leveraged social marketing strategies to drive widespread participation and eradicate polio in a diverse and populous nation. This study evaluates the impact of social marketing campaigns on public health outcomes in India, with a specific focus on the Pulse Polio Immunization Program. The analysis centers on how communication strategies and community engagement facilitated behavioral change and improved immunization coverage. This research is based on a systematic review of secondary data sources, including academic literature, government publications, reports from the World Health Organization (WHO), and relevant case studies. Data analysis involved synthesizing information from these sources to identify key social marketing strategies and their influence on public health outcomes. The Pulse Polio Immunization Program utilized a multifaceted social marketing approach that included mass media campaigns, grassroots community mobilization, and strategic alliances with international health organizations. Key successes identified include achieving widespread public awareness, high participation rates in immunization drives, and significant declines in polio cases across India. The integration of culturally resonant messages and trust-building with local communities was pivotal in overcoming resistance to immunization. The Pulse Polio Immunization Program illustrates the power of social marketing to effect significant public health changes. The program's success in eradicating polio in India underscores the importance of comprehensive communication strategies and community involvement in promoting health interventions. These insights can guide future health campaigns in leveraging social marketing to address complex public health challenges.

Keywords: Social marketing, Pulse Polio Immunization Program, public health, secondary data, communication strategies, community engagement, India.

Introduction

Social marketing is a powerful tool that applies marketing principles to influence behavior for the greater social good, particularly in the field of public health. It focuses on promoting positive health behaviors and increasing the uptake of health services through strategic communication and community engagement Grier & Bryant 2005). Public health campaigns worldwide have increasingly leveraged social marketing to drive change, improve health outcomes, and address various health challenges, such as infectious diseases, chronic conditions, and health

promotion (Patil et al 2024; Rudov et al. 2016; Wals et al 1993. In the context of infectious disease eradication, social marketing has played a pivotal role in promoting vaccination and immunization programs (Lee et al 2022; Ngui et al 2015; Opel et al 2009). One of the most significant achievements in this area is the eradication of polio in India. Before the initiation of the Pulse Polio Immunization Program, India was considered a high-risk country for polio, with thousands of new cases reported annually. The Pulse Polio Immunization Program, launched in 1995, was a landmark initiative aimed at eradicating polio through widespread immunization of children under five years of age. (National Health Mission,2024; Sokhey, J. (1996). The program was a collaborative effort involving the Indian government, international organizations such as the World Health Organization (WHO) and UNICEF, and local communities.

Despite the widespread recognition of social marketing's impact, there is still a need to understand the specific strategies that contributed to the success of the Pulse Polio Immunization Program and how these strategies can be applied to other public health challenges. While studies have documented the program's overall success (Gupta et al. 2019, Rabindranath & Singh, 2024). There is limited analysis of the distinct social marketing components and their effectiveness in different contexts. This paper presents a case study of the Pulse Polio Immunization Program, examining the social marketing strategies that contributed to its success. By analyzing the communication techniques, community engagement efforts, and partnerships, this study aims to provide insights into the mechanisms through which social marketing facilitated polio eradication in India. The study addresses the research gap by systematically evaluating the impact of social marketing on public health outcomes in the context of the Pulse Polio Immunization Program. It identifies the key strategies employed and assesses their effectiveness in driving behavioral change and improving immunization coverage. The primary objective of this research is to evaluate the role of social marketing in the Pulse Polio Immunization Program and explore how these strategies can be leveraged to tackle other public health challenges in India and similar contexts. The study seeks to identify successful communication strategies and community engagement techniques that can inform future public health campaigns. This research seeks to answer the following question: RQ1- How did social marketing strategies contribute to the success of the Pulse Polio Immunization Program in India. RQ2: What lessons can be applied to other public health challenges? The significance of this research lies in its potential to inform future public health campaigns by highlighting effective social marketing strategies. The findings can guide health authorities and policymakers in designing and implementing campaigns that promote positive health behaviors and address complex public health issues.

The paper is structured as follows: The literature review section examines previous studies on social marketing in public health. The methodology section outlines the research design and data collection methods. The Findings section presents the results of the case study analysis, followed by a discussion Finally, the Conclusion summarizes the key insights and provides theoretical and practical implications and recommendations for future research and practice

Literature Review

Social marketing is a well-established approach in public health that utilizes marketing principles to influence behaviors for social good, particularly in promoting health and preventing diseases (Grier & Bryant 2005). Andreasen (2006) describes social marketing as a process that seeks to develop and integrate marketing concepts with other approaches to influence behaviors that benefit individuals and communities. Over the years, social marketing has been applied to various public health campaigns, addressing issues such as smoking cessation (Mohammad et al. 2024), obesity prevention (Llaurado et al 2024), and infectious disease control (Alhraiwil et al. 2024). Social marketing in public health typically involves a mix of strategies, including mass media campaigns, community engagement, policy advocacy, and partnerships with stakeholders. These strategies are designed to create awareness, influence attitudes, and motivate behavioral changes (Kotler & Lee, 2008). Mass media campaigns, for instance, have been effective in reaching large audiences and conveying health messages quickly. Studies have shown that these campaigns can significantly increase awareness and knowledge about health issues (Randolph & Viswanath, 2004; Wakefield, Loken, & Hornik, 2010).

Community engagement is another critical component of social marketing, as it fosters trust and participation among target populations. By involving community leaders and local organizations, public health campaigns can tailor messages to cultural contexts, making them more relatable and effective (Lefebvre, 2011). Research has demonstrated that community-based interventions can lead to significant improvements in health behaviors, such as increased immunization rates and reduced risk factors for chronic diseases (Rimal & Lapinski, 2009). Immunization programs have long utilized social marketing strategies to enhance vaccine uptake and coverage. In particular, campaigns targeting vaccine-preventable diseases have benefited from well-designed social marketing initiatives. A study by Freimuth and Quinn (2004) highlights the importance of clear, consistent messaging in overcoming vaccine hesitancy and misinformation. Social marketing efforts in immunization programs often involve the dissemination of educational materials, public service announcements, and partnerships with healthcare providers to reinforce the importance of vaccination. The use of celebrity endorsements and public figures in promoting immunization has also proven effective in increasing vaccine acceptance. Celebrities can lend credibility to health messages and reach audiences that may be less influenced by traditional health communication channels (Abroms & Maibach, 2008). Moreover, the integration of culturally resonant messages has been shown to reduce resistance and improve vaccination rates in diverse populations (Hornik & Kelly, 2007).

The global effort to eradicate polio has been a significant focus of social marketing campaigns. Programs in countries with high polio incidence have employed a combination of mass media outreach, community mobilization, and strategic alliances to achieve their goals (Gust et al., 2011). In India, the Pulse Polio Immunization Program stands out as a successful example of how social marketing can drive public health outcomes. The program's comprehensive approach included the use of television and radio advertisements, community-based initiatives, and partnerships with international health organizations to promote polio vaccination (Thacker, Chhabra, & Malik, 2013). Research by Dasgupta et al. (2016) emphasizes the importance of adapting social marketing strategies to local contexts to ensure effectiveness. The study highlights how the Pulse Polio Immunization Program addressed cultural and logistical barriers to vaccination, ultimately achieving high coverage and contributing to the eradication of polio in India. These findings underscore the need for tailored social marketing approaches that consider the unique characteristics of target populations. While existing literature provides valuable insights into the effectiveness of social marketing in public health, there is a lack of comprehensive analyses that specifically examine the strategies used in the Pulse Polio Immunization Program. Additionally, limited research has been conducted on the transferability of these strategies to other public health challenges in India and similar contexts. This study aims to fill this gap by evaluating the specific social marketing components that contributed to the success of the Pulse Polio Immunization Program and identifying lessons that can inform future public health campaigns. The literature demonstrates that social marketing is a critical tool in public health, with the potential to drive significant improvements in health behaviors and outcomes. The Pulse Polio Immunization Program in India serves as a powerful case study of how social marketing can be effectively employed to achieve public health goals. By analyzing the strategies used in this program, this research seeks to provide insights that can guide the design and implementation of future health campaigns, ensuring their success in addressing complex public health challenges.

Methodology

This study employs a qualitative research design, utilizing a case study approach to evaluate the impact of social marketing strategies on the success of the Pulse Polio Immunization Program in India. A case study approach is particularly suitable for an in-depth exploration of complex phenomena within their real-life contexts (Yin, 2018). This method allows for a comprehensive analysis of the various social marketing components and their contributions to the program's outcomes. The research is based on a systematic review of secondary data sources, including: Peer-reviewed journal articles and books on social marketing, public health campaigns, and polio eradication were reviewed to provide theoretical and contextual insights. Analysis of media coverage, advertisements, and promotional materials used during the Pulse Polio Immunization Program helped identify key messaging strategies and communication channels. The data collected from the various sources were synthesized to identify key social marketing strategies and their influence on public health outcomes. Thematic Analysis was

used to identify recurring themes and patterns in the data related to social marketing strategies, such as mass media campaigns, community engagement, and strategic partnerships (Braun & Clarke, 2006). The impact of social marketing strategies on polio eradication was assessed by examining changes in immunization coverage, public awareness, and reported polio cases over time. To ensure the validity and reliability of the study, multiple data sources were used for triangulation, providing a more robust and comprehensive understanding of the program's impact. The use of well-established frameworks for social marketing and public health campaigns further strengthened the analysis

Findings

The analysis of the Pulse Polio Immunization Program's social marketing strategies revealed several key elements that contributed to the successful eradication of polio in India. The findings highlight the effectiveness of a multifaceted approach combining mass media campaigns, community engagement, and strategic partnerships

Mass Media Campaigns: The Pulse Polio Immunization Program utilized extensive mass media campaigns, including television, radio, and print advertisements, to disseminate messages about the importance of polio vaccination. These campaigns reached millions of households across the country, significantly increasing public awareness about the disease and the availability of free immunization services. The campaigns employed culturally resonant messages that connected with diverse audiences. By using local languages, relatable scenarios, and influential figures, the program successfully communicated the benefits of immunization to various communities. Chincholikar & Prayag 2000; Dhatrak, 2019; Gautam, 2017; Gomber et al. 1996; Mahajan, 2019; Sood, 2015; Vahini, 2018; Wasan, 2015; Weiss et al. 2009). Celebrity endorsements, especially from renowned figures like Amitabh Bachchan, were instrumental in enhancing the credibility and visibility of the polio vaccination campaign. The slogan "Do Boond Zindagi Ki" resonated deeply, surpassing the impact of any other advertisement featuring different celebrities. Bachchan's association with the campaign not only drew significant public attention but also reinforced the campaign's message with his esteemed public image. His simplicity and relatable persona made him an ideal ambassador for promoting the easy availability of the polio vaccine. The campaign's success was also driven by its consistent and clear messaging. By repeatedly emphasizing the urgency and importance of vaccinating every child under the age of five, the campaign effectively countered misinformation and addressed vaccine hesitancy. The strategic use of mass media to deliver these repeated messages ensured that the public received a unified and compelling call to action, significantly boosting the campaign's effectiveness.



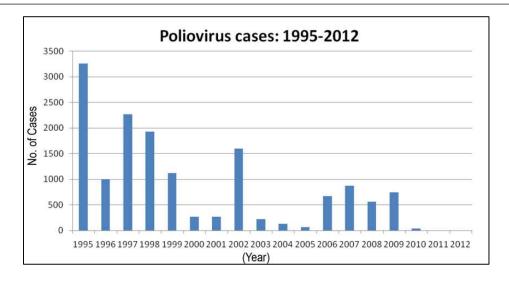
Source: Creative Thinks Media. (2024.).

Community Engagement: The program emphasized local involvement by engaging community leaders,

healthcare workers, and volunteers in the planning and execution of immunization drives. This grassroots approach fostered a sense of ownership and responsibility among communities, leading to higher participation rates. Community mobilization efforts included door-to-door campaigns, where volunteers visited households to educate parents about polio and ensure that every eligible child received the vaccine. Choudhary et al 2021; Dhatrak et al 2019; Losey et al. 2019; Nsagha et al 2020; Sokhey et al. 1996; Solomon, 2021; Suruchi et al. 2015)This personalized approach addressed specific concerns and barriers faced by families, thereby enhancing immunization coverage. Trust-building activities were essential in overcoming resistance to immunization. Community health workers, often from the same communities they served, built rapport with families and addressed fears and misconceptions about the vaccine. This trust was crucial in reaching underserved populations and ensuring widespread acceptance of the program.

Strategic Partnerships: In 1988, the Forty-first World Health Assembly adopted a resolution for the global eradication of polio, launching the Global Polio Eradication Initiative (GPEI). This initiative was spearheaded by national governments, the World Health Organization (WHO), Rotary International, the US Centers for Disease Control and Prevention (CDC), UNICEF, and other partners including the Bill & Melinda Gates Foundation and Gavi, the Vaccine Alliance (World Health Organization, 2021a). India initiated its Pulse Polio Immunization Programme on October 2, 1994, at a time when the country was responsible for approximately 60% of global polio cases. The program's success was marked by India receiving 'Polio-free certification' from WHO on March 27, 2014, following the last reported polio case in Howrah, West Bengal, on January 13, 2011 (World Health Organization, 2021b). This achievement was supported by strategic partnerships with international organizations such as WHO, UNICEF, and Rotary International, which provided essential technical expertise, funding, and resources (Coates et al., 2013). The Indian government's commitment to polio eradication was evident through robust policy support, substantial resource allocation, and effective coordination among national, state, and local agencies. Collaborations with non-governmental organizations (NGOs) and the private sector further enhanced the program's outreach and resource mobilization. These partnerships facilitated innovative approaches, including mobile vaccination units and targeted campaigns in hard-to-reach areas, which were crucial for the program's success.

Impact on Public Health Outcomes: The combination of mass media, community engagement, and strategic partnerships resulted in significant increases in immunization coverage. The Pulse Polio Immunization Program in India achieved a remarkable reduction in polio incidence, with the last reported case in 2011 and India being declared polio-free in 2014. The program successfully transformed social norms regarding immunization, making it a routine and expected practice among families. This normalization of vaccination contributed to sustained high coverage rates and reduced the risk of polio resurgence. The program's success serves as a model for other public health campaigns, demonstrating the potential of comprehensive, adaptable approaches to address a wide range of public health challenges. Dr. Hamid Jafari, Director of Polio for WHO's Eastern Mediterranean Region, reflects on the significant achievement of India's polio eradication. He highlights the journey from being the epicenter of a highly infectious disease to achieving a polio-free status as a delicate process, with every step being crucial. On January 13, 2023, India marked 12 years of being polio-free, a testament to the consistent and determined efforts across all levels of the program. (World Health Organization., 2023)



Source: Indian Council of Medical Research. (2013).

Challenges and Lessons Learned

- Addressing Vaccine Hesitancy: Despite the program's success, challenges such as vaccine hesitancy
 and misinformation persisted in certain communities. Continued efforts to educate and engage
 communities are necessary to maintain high immunization coverage.
- Sustainability and Adaptation: Sustaining the gains achieved by the program requires ongoing
 commitment and adaptation to changing contexts and emerging health threats. Lessons learned from the
 Pulse Polio Immunization Program can inform strategies for other immunization campaigns and health
 initiatives.
- 3. Integration with Health Systems: The integration of immunization efforts with broader health systems and services is crucial for long-term sustainability. Strengthening health systems and ensuring access to comprehensive healthcare can enhance the impact of social marketing campaigns.

These findings underscore the importance of a holistic approach to social marketing in public health, demonstrating how well-coordinated efforts can lead to significant improvements in health outcomes. The Pulse Polio Immunization Program's success provides valuable insights for designing and implementing effective public health campaigns in the future.

Discussion

The findings from the analysis of the Pulse Polio Immunization Program highlight the crucial role of social marketing strategies in achieving public health successes. This discussion explores how these findings relate to existing literature, evaluates the implications for public health campaigns, and supports the conclusion that social marketing can effectively drive behavioral change and improve health outcomes The literature review underscored the potential of social marketing to influence health behaviors and increase the uptake of health services through strategic communication and community engagement (Andreasen, 2006; Kotler & Lee, 2008). The success of the Pulse Polio Immunization Program aligns with these findings, demonstrating the effectiveness of using a multifaceted approach that combines mass media campaigns, community mobilization, and strategic partnerships. The use of culturally resonant messaging, as emphasized by Hornik and Kelly (2007), was evident in the program's communication strategies. By tailoring messages to local languages and cultural contexts, the program was able to reach diverse audiences across India, thereby increasing public awareness and acceptance of polio vaccination. This approach is consistent with the literature, which highlights the importance of culturally sensitive messaging in overcoming resistance and promoting health behaviors. Moreover, the involvement of community leaders and local organizations, as discussed by Lefebvre (2011), played a critical role in the program's success. The literature

suggests that community engagement fosters trust and ownership, leading to higher participation rates in health interventions. The Pulse Polio Immunization Program effectively leveraged this strategy by involving healthcare workers and volunteers from within the communities they served, thereby building trust and addressing specific concerns about vaccination.

The evaluation of the Pulse Polio Immunization Program reveals several key insights. The program's success can be attributed to its comprehensive communication strategies that employed a mix of mass media, community-based initiatives, and partnerships. This approach ensured widespread dissemination of health messages and facilitated behavioral change, supporting the argument that integrated communication strategies are essential for public health campaigns. Strategic partnerships with international organizations, NGOs, and the private sector provided the program with the necessary resources and expertise to achieve its goals. The literature emphasizes the value of such collaborations in enhancing the effectiveness of social marketing efforts (Gust et al., 2011). The Pulse Polio Immunization Program exemplifies how partnerships can amplify the reach and impact of health interventions. The program successfully shifted social norms regarding immunization, making it a routine practice among families. This finding aligns with the literature, which suggests that social marketing can influence social norms and drive long-term behavioral change (Rimal & Lapinski, 2009). The normalization of vaccination contributed to sustained high coverage rates and reduced the risk of polio resurgence in India

The Pulse Polio Immunization Program's success underscores the power of social marketing to effect significant public health changes. By employing comprehensive communication strategies, engaging communities, and leveraging strategic partnerships, the program achieved remarkable outcomes in polio eradication. These findings support the conclusion that social marketing is a vital tool for addressing complex public health challenges and promoting positive health behaviors. The insights gained from this case study have broader implications for public health practice, demonstrating the potential of social marketing to drive change and improve health outcomes in diverse contexts. Future campaigns can build on these lessons to address a wide range of public health issues, from infectious disease control to chronic disease prevention and health promotion

Conclusion

The Pulse Polio Immunization Program in India serves as an exemplary case study of how social marketing can be leveraged to achieve significant public health outcomes. By implementing a multifaceted strategy that combined mass media campaigns, community engagement, and strategic partnerships, the program successfully eradicated polio in one of the most populous and diverse countries in the world. This conclusion summarizes the key insights from the study and discusses the theoretical and practical implications, along with recommendations for future research and practice. The program demonstrated the power of social marketing to drive behavioral change and improve health outcomes. By using tailored communication strategies and engaging local communities, the program increased immunization coverage and reduced polio incidence across India. Strategic partnerships with international organizations, NGOs, and the private sector were crucial in providing resources, expertise, and support for the program. These collaborations enhanced the reach and impact of the campaign, highlighting the value of multi-stakeholder involvement in public health initiatives. The use of culturally resonant messaging and trust-building activities were key factors in overcoming resistance to immunization. Engaging local leaders and healthcare workers helped address community-specific concerns and fostered acceptance of the vaccine.

Theoretical Implications

The study sheds light on the theoretical dimensions of social marketing, particularly its role and effectiveness in complex public health scenarios. Here's a detailed explanation of the theoretical implications: The research emphasizes that social marketing extends beyond simple communication strategies. It functions as a holistic approach that incorporates behavior change theories, community engagement, and strategic planning. This perspective positions social marketing as a vital component of public health initiatives rather than a standalone tool. The study reinforces the concept that social marketing can effectively integrate with established behavior

change theories. By applying theories such as the Theory of Planned Behavior or Social Cognitive Theory, social marketing programs can better address the underlying determinants of health behaviors. This integration helps in designing interventions that are more likely to influence and sustain desired health behaviors within communities. The success of the program highlights the importance of community engagement in social marketing. Engaging communities directly in the planning and implementation phases ensures that interventions are culturally relevant and tailored to local needs. This approach supports the theoretical understanding that community involvement enhances the effectiveness of health campaigns by fostering trust and collaboration. Theoretical implications also include the necessity of strategic planning within social marketing. The study demonstrates that successful public health initiatives require meticulous planning that aligns with broader health strategies. Strategic planning involves setting clear objectives, identifying target audiences, and employing appropriate channels and messages, which are crucial for achieving long-term health outcomes. The program's success provides empirical evidence that supports the theoretical framework of social marketing. By showcasing how social marketing principles were applied in a real-world context to achieve significant public health outcomes, the study validates the theoretical assumptions that social marketing can effectively address complex health challenges. The study highlights that social marketing should be integrated with broader public health strategies. This theoretical implication underscores the need for a multidisciplinary approach to health interventions, combining social marketing with other public health strategies such as vaccination programs, policy advocacy, and health education to tackle diverse health issues comprehensively. The study advances the theoretical understanding of social marketing by demonstrating its multifaceted role in public health. It underscores the importance of integrating behavior change theories, community engagement, and strategic planning, and provides empirical support for incorporating social marketing into broader health strategies to address complex public health challenges

Practical Implications

Public health practitioners can use insights from the Pulse Polio Immunization Program to craft effective campaigns by ensuring that messages are culturally relevant and resonate with local communities. This involves understanding and integrating local values, beliefs, and practices into campaign strategies to maximize their impact. Engaging communities in the planning and implementation of health campaigns can significantly enhance their effectiveness. By involving community leaders and stakeholders, practitioners can build trust, increase acceptance, and ensure that interventions are adapted to the needs and preferences of the target population. Forming alliances with various stakeholders, including government agencies, NGOs, and international organizations, can provide valuable resources, expertise, and support. Strategic partnerships can enhance the reach and effectiveness of public health campaigns and facilitate the sharing of best practices and innovations.

The program's approach to building trust through transparent communication and addressing misconceptions offers valuable lessons for overcoming vaccine hesitancy. Health practitioners should focus on establishing credibility, providing clear and accurate information, and actively engaging with communities to address concerns and misconceptions. Tailoring communication strategies to address the specific concerns and questions of individuals and communities can be more effective than generic messages. Personalized approaches that involve local influencers and trusted community figures can help reduce resistance and encourage vaccine uptake. Continuous engagement with local communities is crucial for addressing vaccine hesitancy. By involving community members in discussions about vaccination and providing them with relevant information and support, practitioners can foster a positive attitude towards immunization and improve vaccine coverage. Integrating immunization efforts with existing health systems and services ensures that gains in public health are maintained over the long term. This includes incorporating vaccination programs into routine health services, such as primary care, and leveraging existing infrastructure to deliver vaccines. Ongoing investment in health systems is essential for sustaining high vaccination coverage and preventing disease resurgence. This involves building and maintaining healthcare infrastructure, training healthcare workers, and ensuring that supply chains and logistical support are robust and reliable. Ensuring sustained financial and logistical support for health initiatives is critical for their long-term success. Continued funding, resource allocation, and political commitment are necessary to support ongoing vaccination efforts, monitor progress, and address emerging challenges. the practical implications of the Pulse Polio Immunization Program offer valuable guidance for designing effective public health campaigns, addressing vaccine hesitancy, and ensuring the sustainability of health initiatives. By applying these lessons,

practitioners can enhance the impact of health interventions and contribute to long-term improvements in public health.

Social Implications

The success of the Pulse Polio Immunization Program in India has led to the normalization of vaccination as a routine practice. This shift in social norms encourages families to view immunization as a standard health practice rather than an optional or sporadic activity. By establishing vaccination as a routine part of life, the program has contributed to a culture of preventive health care. The program's efforts have significantly increased public awareness about the importance of vaccination. By educating communities about the benefits of immunization and the risks of polio, the program has fostered a more informed and health-conscious population. The program's emphasis on community engagement has empowered local communities to take an active role in health initiatives. This involvement not only improves the effectiveness of vaccination campaigns but also strengthens the sense of community ownership and responsibility for public health outcomes. By involving local leaders and community influencers, the program has helped build stronger social networks that support health initiatives. These networks can play a crucial role in disseminating health information, mobilizing resources, and addressing health challenges in a coordinated manner. The program's strategies, such as mobile vaccination units and targeted campaigns, have improved access to immunization services in remote and underserved areas. This approach helps to address health disparities and ensure that all children, regardless of their location, receive necessary vaccinations. By reaching marginalized and vulnerable populations, the program has contributed to reducing health inequities. Ensuring that all children have access to polio vaccination helps to level the playing field and promote social justice in health care. The integration of immunization efforts with existing health systems has led to improvements in health infrastructure. Enhanced health systems not only support vaccination campaigns but also strengthen overall health service delivery, benefiting a broader range of health services beyond polio. The program has contributed to building the capacity of health workers and institutions. Training and resources provided during the campaign help health workers develop skills and knowledge that are valuable for other public health initiatives. By eradicating polio, the program has reduced the economic burden associated with the disease, including healthcare costs and loss of productivity due to disability. A healthier population contributes to greater economic productivity and economic stability. Families benefit from the reduced risk of polio, leading to improved overall well-being and reduced healthcare expenditures related to treating the disease. Healthier children contribute to a more stable and prosperous family life. The social implications of the Pulse Polio Immunization Program extend beyond health outcomes, influencing social norms, community empowerment, equity in access to health services, and broader socioeconomic factors. By addressing these social aspects, the program has contributed to lasting positive changes in communities and health systems.

Recommendations for Future Research and Practice

Future research should explore the use of digital and social media platforms in social marketing campaigns, especially in reaching younger and tech-savvy populations. Understanding the role of new communication channels can help design more effective and innovative health interventions. Studies evaluating the long-term impact of social marketing campaigns on health behaviors and outcomes are needed. Research should focus on understanding the sustainability of behavior changes and identifying factors that contribute to lasting public health improvements. Public health campaigns should be adaptable to address emerging health threats and changing contexts. Research should explore how social marketing strategies can be modified to respond to new challenges, such as pandemics or chronic disease prevention. Conducting cross-cultural comparisons of social marketing campaigns can provide insights into the factors that influence their success in different settings. Understanding cultural nuances and variations can help tailor strategies to diverse populations and contexts.

References

- Abroms, L. C., & Maibach, E. W. (2008). The effectiveness of mass communication to change public behavior. *Annual Review of Public Health*, 29, 219-234.
- Alhraiwil, N. J., Alghaith, L., Alharbi, W., AlAjaji, S., Alhumaid, A., & Aldossary, M. S. (2024). Mobilizing a kingdom during a pandemic: The health marketing campaigns applied by the Saudi Ministry of Health to

- promote (COVID-19) vaccine confidence and uptake. *Cureus*, 16(2), e53734. https://doi.org/10.7759/cureus.53734
- Andreasen, A. R. (2006). Social Marketing in the 21st Century. Sage Publications.
- Braun, V., & Clarke, V. (2006). Using thematic analysis in psychology. *Qualitative Research in Psychology*, 3(2), 77-101.
- Chincholikar, S. V., & Prayag, R. D. (2000). Evaluation of pulse-polio immunisation in rural area of Maharashtra. *Indian Journal of Pediatrics*, 67(9), 647.
- Choudhary, M., Solomon, R., Awale, J., Dey, R., Singh, J. P., & William. (2021). Effectiveness of a community-level social mobilization intervention in achieving the outcomes of polio vaccination campaigns during the post-polio-endemic period: Evidence from CORE Group polio project in Uttar Pradesh, India. BMC Public Health, 21, Article 1371. https://doi.org/10.1186/s12889-021-11111-2
- Coates, E. A., Waisbord, S., Awale, J., Solomon, R., & Dey, R. (2013). Successful polio eradication in Uttar Pradesh, India: The pivotal contribution of the Social Mobilization Network, an NGO/UNICEF collaboration. Global Health: Science and Practice, I(1), 75-88. https://doi.org/10.9745/GHSP-D-12-00021
- Creative Thinks Media. (2024.). *Best of Big B: The king of Indian advertisements*. Retrieved from https://creativethinksmedia.com/best-of-big-b-the-king-of-indian-advertisements/
- Dasgupta, R., et al. (2016). Integration of Health Systems Strengthening and Polio Eradication: A Qualitative Study in Uttar Pradesh, India. *BMC Public Health*, 16, 1115.
- Dhatrak, A. A., Chaudhary, K., Singh, B. R., & Gajbe, U. (2019). Evaluation of intensive pulse polio immunization in Solapur district. *Journal of Datta Meghe Institute of Medical Sciences University*, 14(2), 82-85. https://doi.org/10.4103/jdmimsu.jdmimsu_56_1
- Freimuth, V. S., & Quinn, S. C. (2004). The contributions of health communication to eliminating health disparities. *American Journal of Public Health*, 94(12), 2053-2055.
- Gautam, S. K. (2017). Mass media and pulse polio awareness campaign. *International Journal of Reviews and Research in Social Sciences*, 5(1), 15. Retrieved from http://www.anvpublication.org
- Gomber, S., Taneja, D. K., & Mohan, K. (1996). Awareness of pulse polio immunisation. The Indian Journal of Pediatrics, 63, 99–103.
- Grier, S., & Bryant, C. A. (2005). Social marketing in public health. *Annual Review of Public Health*, 26, 319–339. https://doi.org/10.1146/annurev.publhealth.26.021304.144610
- Gupta, A., Naidu, N. K., & Kakkar, R. (2019). Role of social marketing in promoting primary care to succeed in the current era. *Journal of Family Medicine and Primary Care*, 8(10), 3086-3089. https://doi.org/10.4103/jfmpc.jfmpc_514_19
- Gupta, M., & Singh, J. (2012). Polio Eradication in India: Progress, Challenges, and the Way Forward. Indian Journal of Community Medicine, 37(2), 89-94
- Gust, D. A., et al. (2011). Underimmunization among children: Effects of vaccine safety concerns on immunization status. *Pediatrics*, 114(1), e16-e22.
- Hornik, R., & Kelly, B. (2007). Communication and diet: An overview of experience and principles. *Journal of Nutrition Education and Behavior*, 39(2), S20-S24.
- Indian Council of Medical Research. (2013). Eradicating poliomyelitis: India's journey from hyperendemic to polio-free status. ICMR Bulletin, 43(1-12). [ISSN 0377-4910]

- Kotler, P., & Lee, N. R. (2008). Social Marketing: Influencing Behaviors for Good. Sage Publications.
- Lee, D., Rundle-Thiele, S., Wut, T. M., & Li, G. (2022). Increasing seasonal influenza vaccination among university students: A systematic review of programs using a social marketing perspective. *International Journal of Environmental Research and Public Health*, 19(12), 7138. https://doi.org/10.3390/ijerph19127138
- Lefebvre, R. C. (2011). Social models for social marketing: Social diffusion, social networks, social capital, social determinants, and social franchising. In *Social Marketing and Public Health* (pp. 57-72). Oxford University Press.
- Llaurado, E., Pedret, A., Valls, R. M., Solà, R., & Tarro, L. (2024). A 16-month follow-up after a youth-led social marketing intervention to encourage healthy lifestyles in children (aged 9 at baseline and 11 at follow-up) from disadvantaged neighbourhoods: The European Youth Tackling Obesity-Kids project. *Public Health*, 232, 1-3. https://doi.org/10.1016/j.puhe.2024.04.008
- Losey, L., Ogden, E., Bisrat, F., Solomon, R., Newberry, D., Coates, E., Ward, D., Hilmi, L., LeBan, K., Burrowes, V., & Perry, H. B. (2019). The CORE Group Polio Project: An overview of its history and its contributions to the global polio eradication initiative. *American Journal of Tropical Medicine and Hygiene*, 101(4 Suppl), 4-14. https://doi.org/10.4269/ajtmh.18-0916
- Mahajan, Z. A., Mehta, S. R., Bafna, T. A., & Narula, A. P. S. (2019). Estimation of coverage of pulse polio immunization round on 28th January 2018. *International Journal of Contemporary Pediatrics*, 6(2), 630-633. http://www.ijpediatrics.com
- Mohammad Eko Fitrianto, Basu Swashta Dharmmesta & Bernardinus Maria Purwanto (2024) Imagine it
 happening to my classmates: using video testimonials as a social marketing intervention in adolescent
 smoking cessation programs, Cogent Business & Management, 11:1, 2321927, DOI:
 10.1080/23311975.2024.2321927
- National Health Mission. (2024.). *Pulse polio immunization: Allocation release and expenditure*. Retrieved from https://nhm.gov.in/index1.php?lang=1&level=3&sublinkid=945&lid=343
- Ngui, E. M., Hamilton, C., Nugent, M., Simpson, P., & Willis, E. (2015). Evaluation of a social marketing campaign to increase awareness of immunizations for urban low-income children. *WMJ*, 114(1), 10-15. PMID: 25845130; PMCID: PMC4390996
- Nsagha, D. S., Tatah, E. K., Njamnshi, A. K., & Sama, M. (2020). Community involvement in polio vaccination activities in the polio eradication process in Cameroon. *American Journal of Epidemiology and Infectious Disease*, 8(1), 30-36. https://doi.org/10.12691/ajeid-8-1-5
- Opel, D. J., Diekema, D. S., Lee, N. R., & Marcuse, E. K. (2009). Social marketing as a strategy to increase immunization rates. Archives of Pediatrics & Adolescent Medicine, 163(5), 432–437. https://doi.org/10.1001/archpediatrics.2009.42
- Patil, S. R., Gopalakrishnan, L., Sai, V. S., et al. (2024). Markets, incentives, and health promotion can improve family planning and maternal health practices: A quasi-experimental evaluation of a tech-enabled social franchising and social marketing platform in India. BMC Public Health, 24, 264. https://doi.org/10.1186/s12889-023-17413-w
- Rabindranath, M., & Singh, A. K. (2024). Public service advertising in India. In *Advertising management* (pp. 79–117). Springer. https://doi.org/10.1007/978-3-030-86227-3 5
- Randolph, W., & Viswanath, K. (2004). Lessons learned from public health mass media campaigns: Marketing health in a crowded media world. *Annual Review of Public Health*, 25, 419-437. https://doi.org/10.1146/annurev.publhealth.25.101802.123046

- Rimal, R. N., & Lapinski, M. K. (2009). Why health communication is important in public health. *Bulletin of the World Health Organization*, 87(4), 247-247.
- Rudov, L., McCormick-Ricket, I., Kingsmill, D., Ledford, C., & Carton, T. (2016). Evaluation recommendations for nonprofit social marketing campaigns: An example from the Louisiana Campaign for Tobacco-Free Living. *International Journal of Nonprofit and Voluntary Sector Marketing*. https://doi.org/10.1002/nvsm.1570
- Sokhey, J. (1996). Polio eradication in India: Pulse polio immunization. *Journal Name*, 33(3), Page numbers.
 Retrieved from the Ministry of Health and Family Welfare, Government of India, Nirman Bhawan, New Delhi 110 01
- Sokhey, J., Atwood, S., Andrus, J., Suresh, K., & Banerjee, K. (1996). A process evaluation of pulse polio immunization. *Indian Pediatrics*, *33*(3), 257-263.
- Solomon, R. (2021). The untold story of community mobilizers re-engaging a disengaged community during
 the endemic era of India's polio eradication program. *Global Health: Science and Practice*, 9(Supplement
 1). Retrieved from https://www.ghspjournal.org/content/9/Supplement 1/7
- Sood, S., Klassen, A., Cronin, C., Massey, P., & Shefner-Rogers, C. (2015). Looking back and planning ahead: Examining global best practices in communication for inactivated polio vaccination introduction in Rwanda. *Global Health Communication*, *I*(1), 10-20.
- Suruchi Sood, Ann Klassen, Carmen Cronin, Philip Massey & Corinne Shefner-Rogers (2015) Looking Back and Planning Ahead: Examining Global Best Practices in Communication for Inactivated Polio Vaccination Introduction in Rwanda, Global Health Communication, 1:1, 10-20, DOI: 10.1080/23762004.2016.1161418
- Thacker, N., Chhabra, P., & Malik, J. S. (2013). Pulse polio 2012–13: An update. *Indian Pediatrics*, 50(8), 765-768.
- Vahini, D. (2018). Evaluation of communication order of pulse polio campaign for building a healthy society. Language in India, 18(6). Retrieved from www.languageinindia.com
- Wakefield, M. A., Loken, B., & Hornik, R. C. (2010). Use of mass media campaigns to change health behaviour. *The Lancet*, 376(9748), 1261-1271. https://doi.org/10.1016/S0140-6736(10)60809-4
- Wakefield, M. A., Loken, B., & Hornik, R. C. (2010). Use of mass media campaigns to change health behavior. *The Lancet*, 376(9748), 1261-1271.
- Walsh, D. C., Rudd, R. E., Moeykens, B. A., & Moloney, T. W. (1993). Social marketing for public health. Health Affairs, 12(2), 104-119. https://doi.org/10.1377/hlthaff.12.2.104
- Wasan, P. G. (2015). Polio eradication: Overview of social mobilization through behavior change communication mix and interpersonal communication in India. *Journal of Services Research*, 15(1), 73-95.
- Weiss, W. M., Winch, P. J., & Burnham, G. (2009). Factors associated with missed vaccination during mass immunization campaigns. *Journal of Health, Population and Nutrition*, 27(3), 358-367. https://doi.org/10.3329/jhpn.v27i3.3378
- World Health Organization a(2021, February 4). 110 million children vaccinated in the country's first polio drive of the decade. World Health Organization. https://www.who.int/india/news/feature-stories/detail/110-million-children-vaccinated-in-the-country-s-first-polio-drive-of-the-decade
- World Health Organization b (2021, April 7). INDIA: A push to vaccinate every child, everywhere, ended polio in India. World Health Organization. https://www.who.int/india/news/feature-stories/detail/a-push-to-vaccinate-every-child-everywhere-ended-polio-in-india

- World Health Organization. (2023, January 13). Polio-free India: It seemed impossible until it was done.
 WHO Regional Office for the Eastern Mediterranean. https://www.emro.who.int/polioeradication/news/polio-free-india-it-seemed-impossible-until-it-was-done.html
- Yin, R. K. (2018). Case Study Research and Applications: Design and Methods. Sage Publications.